

# Planetarium FAQs

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## **When are shows?**

Tuesday: 11:00 a.m., 2:00 p.m., 6:30 p.m.

Wednesday: 11:00 a.m., 2:00 p.m., 6:30 p.m.

Thursday: 11:00 a.m., 2:00 p.m., 6:30 p.m.

Friday: 11:00 a.m., 2:00 p.m.

Saturday: 11:00 a.m., 2:00 p.m., 3:30 p.m.

No Shows Sunday or Monday

**Is it free?** Yes! All our shows are free. To reserve your seat, please preregister for a show.

**How do I register for a show?** Registrations can be made at [spartanburglibraries.org](http://spartanburglibraries.org). Visit our events page. You can register up to 10 people on one registration.

**Can kids come too?** The Planetarium is open to all ages. Most of the content of our educational films are designed with elementary and older views in mind, but all ages are welcome to attend. Our shows are based on current scientific research and are designed to be educational and entertaining. For more information about what shows might be most engaging for young viewers, please read the show descriptions available on the events page.

**Does The Planetarium host field trips or group tours?** Yes! To schedule a field trip or tour, please call 864-755-7103.

**Can I have my birthday, wedding, or baby shower at The Planetarium?** Unfortunately, The Planetarium and Spartanburg County Public Libraries cannot host personal celebrations. For more information, please consult our meeting room page.

**Can The Planetarium come to us?** For school visits and other educational partnerships, contact our team at 864-755-7103 or fill out a STEAM Van Request.



# Know Before the Show

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**Where is The Planetarium?** The Planetarium Learning Center is located 151 South Church Street, Spartanburg, SC 29306. We are part of the Spartanburg County Public Libraries' Headquarters Library.

**Where can I park?** The Headquarters parking lot is free for all guests and is located off Liberty Street. Limited street parking is available on E Broad Street. Drivers should allow enough time to park and walk to the theater before the doors close for the program.

- There is a loading/unloading area located in front of The Planetarium Learning Center on S Church Street. Please utilize this area for dropping off attendees and then proceed to park in our main parking lot off Liberty Street. You may also pick up attendees after the show in this area.

**I preregistered for a show. Where do I check in?** Visit The Planetarium Lobby and give your name to the staff member at the service desk.

**Are there assigned seats?** No, there are no assigned seats. The Planetarium comfortably seats 135 people and guests can make their seating selection when they enter the theater.

**When can I enter for my show?** Doors open 10 minutes before showtime.

**There is no reentry during shows.** If you need to leave for any reason during the show, you will not be allowed to reenter the theater. Please use the restroom before the show.

**There is no late entry.** Shows begin at their publicized time. Please be in your seat at showtime.

**Where are the restrooms?** Restrooms are in The Planetarium lobby. There are Men's, Women's, and Family restrooms. All are equipped with changing tables.

**What accessibility features do you offer?** The Planetarium offers wheelchair accessible seating. Noise reducing headphones are available in child and adult sizes. The theater is equipped with listening assistance technology. Please notify staff before the show if you require noise reducing headphones or hearing assistance devices.

**Can I bring a snack?** No food or drinks are allowed in The Planetarium.

**No sounds or bright screens, please!** Devices should be silenced and put away. Please do not record video or take pictures during the show.

That completes our pre-show checklist. All systems: Go. Ready... Set... BLASTOFF!

